

## **English Version**

### ***Re: Personal Data - Notice and Consent***

This Notice is prepared by RAM Group (RAM Holdings Berhad and its subsidiaries) pursuant to Personal Data Protection Act 2010 and any amendments thereto (PDPA 2010). It describes how RAM Group processes your Personal Data and the rights available to you in relation to your Personal Data, under the PDPA 2010.

### ***Collection of Personal Data***

RAM Group collects your Personal Data through the following means:

1. submitted by you or from your authorised representatives through your interactions with us;
2. through credit reporting agencies and publicly available sources;
3. from other sources that you have given your consent to disclose information relating to you;
4. collected when you visit our websites which include your computer's IP address or from any information that is collected via cookies in some of our websites;
5. from other entities within our group of companies; and/or
6. through your attendance at RAM Group's events where we may have recorded your photographs, videos and other recordings.

We may collect information such as, name, contact details, e-mail address, username and password, educational background information (educational institutions attended), technical skills, referrals and recommendations, employment history, photographs and other visual images or recordings of you, bank account numbers, SOCSO and EPF numbers, NRIC and Passport numbers, drivers licence details and specimen signature. We may collect sensitive Personal Data relating to race, religion and biometric records as defined under Section 4 of PDPA 2010, which are relevant to your employment/appointment/service/subscription/participation in RAM Group's events or contractual arrangements that is submitted or provided by you to us from time to time.

### ***Consent for Collection and Processing of Personal Data***

In accordance with this Notice, we are deemed to have received your consent to collect and process your Personal Data when you knowingly provide these data to us when using our websites, submitting applications or in relation to the provision of services or products.

At events organised by RAM, it is customary for us to record pictures and videos (including voice) which may be published or broadcasted in websites, social medias and other publications. Your attendance and participation at these events will constitute consent to be photographed, filmed or recorded and for the processing of your Personal Data in pictures and videos that may be published.

In the event you withdraw your consent for RAM Group to collect and process your Personal Data, our relationship may have to be discontinued.

## Usage of Personal Data

Your Personal Data are processed by us for the following purposes:

<b>Category of Data Subject</b>	<b>Purposes</b>
<i>Clients (including potential clients)</i>	<ul style="list-style-type: none"><li>i. Providing RAM Group's products and/or services;</li><li>ii. Cross-selling, marketing, promotions and events ("Promotional Content").</li></ul>
<i>Employees; Directors; Contractors; Service Provider and Other Appointments/ Engagements</i>	<ul style="list-style-type: none"><li>i. For employment/appointment/you providing service to us;</li><li>ii. Assessing your suitability for the business/appointment;</li><li>iii. Verifying your information and conducting reference checks</li></ul>
<i>Event attendees</i>	Live streaming of events on websites and other social media and online platforms
<i>Website Visitors; Authorised Users</i>	<ul style="list-style-type: none"><li>i. Use cookies to store your preference for certain types of information or products, further analysis for the purpose of providing products and services to you, to improve our products and/or to personalize our services to you;</li><li>ii. Such other purposes as set out in the RAM Group websites Terms of Use.</li></ul>
<b>Other Purposes:</b> <ul style="list-style-type: none"><li>i. Providing and monitoring access to RAM Group's facilities and systems;</li><li>ii. Internal investigations, compliance, audit or security purposes including, without limitation, crime detection, prevention and prosecution;</li><li>iii. For such purposes as required by our regulators, as well as laws and regulations.</li></ul>	

You may notify us through the contact details available below, if you do not wish to receive any communications relating to our Promotional Content.

## Disclosure and Cross Border Transfer of Personal Data

To the extent necessary, we may disclose your Personal Data to the following external parties (whether they are located within or outside Malaysia):

1. our employees, on a need-to-know basis;
2. our subsidiaries, related companies, and affiliates;
3. our service providers, contractors, agents and professional advisors (e.g. consultants, lawyers, insurance providers);
4. our business partners, event co-organiser, and event sponsors;
5. financial institutions and payment processors;
6. government and regulatory authorities, government agencies, courts and where it is permitted or required by law;
7. relevant external parties, in the event of any restructuring, sale or acquisition of any company within RAM Group;
8. any external party to whom we are legally obliged to disclose your Personal Data;
9. any other external parties to whom you have consented for us to disclose your Personal Data; and/or

10. for any other purposes that are ancillary to the prior-mentioned, or for which your consent has been obtained.

In the course of business with our business partners and data storage by our external cloud service provider, who may have a presence in jurisdictions other than Malaysia, your Personal Data may be transferred and processed in jurisdictions other than Malaysia.

As part of our measure to protect your Personal Data, we will take reasonable steps to ensure that these external parties are bound by confidentiality and data protection obligations.

### ***Sharing Third Party's Personal Data***

When you provide information (including Personal Data) of third parties to us, including your representative(s) acting on behalf of you as the entity, your next-of-kin or dependents, you warrant and represent to us the following:

1. you have their consent before sharing their information with us;
2. update us in writing if their information changes significantly; and
3. you understand that if they withdraw their consent for us to use their information, we may not be able to process such information to achieve the Purpose and may (where applicable) result in termination of your Interactions with us.

Please also ensure that this Notice is brought to the attention of any such third parties.

### ***Retention Of Your Personal Data***

We will endeavour to retain your Personal Data only for as long as it is necessary to fulfill the purposes for which the Personal Data was collected, save for where retention is permitted or required by applicable law or regulations.

### ***Revisions To this Notice***

This Notice may be revised from time to time. Notice of any such revision will be given on RAM Group website and/or by such other means of communication deemed suitable by RAM Group. Your continued interactions with us constitutes your acceptance of the revised Notice.

We highly encourage you to review this Notice periodically, to ensure you stay informed about how we are processing and protecting your Personal Data.

### ***Your Right to Access and Correct Personal Data***

The following are the rights made available to you under PDPA 2010:

<b>Access</b>	Request access to your Personal Data that is held by us
<b>Correction</b>	Request for correction to any of your Personal Data (e.g. for information that is inaccurate, incomplete, or not up-to-date)

<b>Withdraw Consent</b>	Withdraw your consent to the processing of your Personal Data (where required, subject to us exercising the restrictions available under PDPA 2010, with reasonable notice)
<b>Limit Processing</b>	Request to limit the processing of your Personal Data

If you have any queries, complaints or wish to exercise your rights as prior-mentioned, please contact us at:

**RAM Group**  
(Attention: Jacqlyne Fow, Data Protection Officer)  
Level 8, Mercu 2, KL Eco City  
3 Jalan Bangsar  
59200 Kuala Lumpur  
Tel: 03-27088229  
Email: [ram\\_pdpa@ram.com.my](mailto:ram_pdpa@ram.com.my)

All requests shall be made in writing. For request to access, we may charge a fee for processing such request as permitted under PDPA 2010. We may withhold access to your Personal Data if we are unable to confirm your identity or where information requested for is of a confidential commercial nature.

**Note:**

In the event of any inconsistency or conflict between the English version and the Bahasa Malaysia version of the Notice, the English version shall prevail.

Last Updated: 18 July 2025